

SW 01428A-09-0103
W 01427A-09-0104



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ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion

No. 2009 - 82029

Date: 9/25/2009

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

James

Schreiber

Account Name:

James Schreiber

Home: [REDACTED]

Street:

[REDACTED]

Work:

City:

Litchfield Park

CBR:

State:

AZ

Zip: 85341

is:

Utility Company:

Litchfield Park Service Company

Division:

Sewer

Contact Name:

[REDACTED]

Contact Phone:

[REDACTED]

Nature of Complaint:

Docket No SW 01428A-09-01-3, W 01427A-09-0104

Customer on fixed income, against rate increase

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed

End of Comments

Date Completed: 9/25/2009

Opinion No. 2009 - 82029

Arizona Corporation Commission

RECEIVED

SEP 28 2009



ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

2009 SEP 28 P 4:50

RECEIVED

SW 01428A-09-0103

W 01427A-09-0104

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 82045

Date: 9/28/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Patricia

Nies

Account Name: Patricia Nies

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Litchfield Park

CBR:

State: AZ Zip: 85340

is:

Utility Company: Litchfield Park Service Company

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No SW 01428A-09-0103/ W 01427A-09-0104

Against rate increase.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed

End of Comments

Date Completed: 9/28/2009

Opinion No. 2009 - 82045

W-01427A-09-0104
SW-01428A-09-0103

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone:

Fax:

Priority: Respond Within Five Days

Opinion **No.** 2009 - 81788

Date: 9/14/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Jorge **Last:** Landa

Account Name: Jorge & Shirley Landa

Home:

Street: n/a

Work: (000) 000-0000

City: n/a

CBR:

State: AZ **Zip:** 00000

is: Home

Utility Company: Litchfield Park Service Company

Division: Sewer

Contact Name: Linda Byrd

Contact Phone:

Nature of Complaint:

August 31, 2009

Arizona Corporation Commission
Consumer Services Section
1200 West Washington
PhoenixAZ 85007

RE: Doccett Nos.SW-01428A-09-0103 and W-01427A-09-0104

Gentlemen:

As customers of LPSCO we are concerned about the outrageous increase requested by the company. We spend 6 to 7 months out of the year at 14936 W.Whitton Ave (Pebble Creek) Goodyear, AZ 85395 and we intend to retire in the area when we sell our properties in Washington State.

One of our considerations (as retirees) will be cost of living. We have a hard time believing that a company would have the boldness to request increases of 81% for waste water and 120+% for water.

Any increases granted to utility companies should be along the lines of "cost of living increases" as published by the federal government. We all have to live within those parameters and so should they. Anything else would produce imbalances that would hurt people already in the area and dissuade others from moving to the Arizona.

We respectfully request serious consideration of the impact of a large increase in those rates. Thank you for your kind attention.

Jorge and Shirley Landa

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Arizona Phone
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

9/15/09 I spoke with Mr. Landa and advised him that I was calling to acknowledge receipt of his letter regarding the Litchfield Park Services Co ("LPSCo") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the LPSCo application.

Staff appreciates your comments and the interest taken on the proposed rate increase.

Closed
End of Comments

Date Completed: 9/15/2009

Opinion No. 2009 - 81788

W-01427A-09-0104
SW-01428A-09-0103

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2009 - 81790

Date: 9/14/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Thomas J

Winter

Account Name: Thomas J Winter

Home:

Street:

Work: (000) 000-0000

City: Goodyear

CBR:

State: AZ Zip: 85395

is:

Utility Company: Litchfield Park Service Company

Division: Sewer

Contact Name: Linda Byrd

Contact Phone:

Nature of Complaint:

Thomas J. Winter

Goodyear, Arizona 85395

September 7, 2009

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St.
Phoenix, AZ 85007

RE: Docket Nos. SW-01428A-09-0103 W-01427A-09-0104

This letter is to express my concern regarding the proposed water rate increases by the Litchfield Park Services Co.

My current monthly charges for water and sewer has been running about \$42. I have been advised that with the proposed rates enacted my monthly charges will increase in excess of \$82.

While I can appreciate the need for a rate to address the costs associated with the LPSC notification of these proposed rate changes an increase that in effect will cause residential rates to increase my almost 100 percent are way out of line.

With proposed rate increases by APS and now LPSC it is very difficult for many of us counting on Social Security to meet our daily financial needs particularly with no increased expected in 2010 for Social Security. I would appreciate an in-depth analysis review of this proposed rate increase and bring it more in line with reality.

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Sincerely,

Signature

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

9/15/09 Voice mail message

I acknowledge receipt of his letter regarding the Litchfield Park Services Co ("LPSCo") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the LPSCo application.

Staff appreciates your comments and the interest taken on the proposed rate increase.

Closed

End of Comments

Date Completed: 9/15/2009

Opinion No. 2009 - 81790

W-01427A-09-0104
SW-01428A-09-0103

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone:

Fax:

Priority: Respond Within Five Days

Opinion **No.** 2009 - 81784

Date: 9/14/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Ernest

Schmidt

Account Name: Ernest Schmidt

Home: (623) 536-3228

Street: n/a

Work: (000) 000-0000

City: n/a

CBR:

State: AZ **Zip:** 00000

is:

Utility Company: Litchfield Park Service Company

Division: Sewer

Contact Name: Linda Byrd

Contact Phone:

Nature of Complaint:

To: Ariz. Corp. Comm

Subject: Litchfield park Services water rate Increase

Pertaining to the Corporation Commissions review of the increased water rates on January 4, 2010 of the Litchfield Park Service water Company.

Reference docket # SW-01428A-09-0103 and W-01427A-09-0104.

I am appealing to the Commission to deny a large portion of the expected increase. The notice 1 received did not state whether these increases would be over a one year period or many years. The amount of water used does not seem to be the issue. A bill for 2000 gallons a month for sewer and water was \$44.99. A bill for 4000 gallons of water and sewer was \$46.93. My current monthly water meter charge is \$14.60. This is just a charge to replace the meter if it goes bad. If the increase is approved my water charge will be \$37.05 a month which is a 159% increase.

I lived in Arizona since 1964 and have had only one meter go bad. In a one year period, with the new rates the water company can accumulate \$444.60. I seriously doubt labor and material to replace a water meter would run too much more than one years cost to me.

My monthly sewer charge will go from \$27.20 to \$49.22 an 81% increase. My monthly water usage will go from 87 cents per 1000 gallons to \$2.30 per 1000 gallons. At the use of 4000 gallons a month my monthly bill for water and sewer would be \$95.53 without taxes. This rate increase unheard of. I assume you have these increase numbers before you but 1 could not help making my own investigation.

Ernest Schmidt

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

9/14/09 Called the customer to acknowledge receipt of his opinion and advised him it was docketed for the record. CLOSED.

End of Comments

Date Completed: 9/15/2009

Opinion No. 2009 - 81784
